# **TERMS & CONDITIONS**

- 1. Booking your woman Fun fest ticket.
- a) Your contract in respect of your WFF (woman fun fest) is made with Craftworld events ('the Company'), registered in India and all bookings are subject to these terms and conditions.
- b) All communications by the Company in relation to your Ticket will be sent to the address stated on the booking form.
- c) All bookings must be made through an authorised representative of the Company. At the time of booking the Company booking form must be completed and submitted together with a deposit of 50% of the total cost of the ticket.
- d) Your Ticket for festival must be paid in full at least 15 days before the departure date. If payment is not received by the due date, the Company reserves the right to cancel the booking and retain the deposit. reminder will be sent always
- e) The Company will provide the service as set out and confirmed in writing.
- 2. Price Policy
- a) The Company is under no obligation to furnish a breakdown of the costs involved in a ticket
- b) The Company reserves the right to change prices from time to time with individual customer ( unique package )
- c) packages are mention by the team on email.
- 3. Cancellation and Changes by the Company
- a) Occasionally it may be deemed necessary to make changes to your holiday and the Company reserves the right to do so at any time, and you will be notified of
- b) Compensation will not be paid for changes or cancellations caused by Acts of God (Force Majeure), war, threat of war, riot, civil strike, industrial dispute, terrorist activity, natural or manmade disaster, fire, technical problems to transport, closure or congestion of airports, strikes or other industrial action, adverse weather conditions or any other event beyond the Company's control. It is advise that you take out adequate travel insurance & we will also take the same
- e) The Company reserve the right to cancel your ticket at any time before the date of departure, even after a confirmation notice has been sent. If your ticket is cancelled the Company will refund in full the money you have already paid. No compensation will be payable.
- f) If you fail to pay the balance of the holiday price at least 30 days before departure, the Company will treat the booking as cancelled and levy the cancellation charges set out below
- h) The company also has the right to refuse any person as a member of the tour, if in their opinion that person could endanger the health, safety and enjoyment of others on the tour. In any of the events mentioned above, the company's sole liability and the client's sole remedy will be limited to a refund of any monies paid, less the amount for services already utilised plus administrative fees.
- 4. Cancellation and Changes by You

- a) You may cancel your ticket at any time providing you notify the Company in writing. The following charges will be levied on any cancellation:
- 60 days or more 50% of Deposit
- 60 1 days 100% of Deposit

#### 5. Our Responsibilities

- a) The Company does not own or manage the aircraft, accommodation, restaurants and other facilities used in conjunction with the tours arranged. While the Company has exercised care in selecting providers of travel, accommodation, restaurants and other facilities, the Company have not had the opportunity to inspect and do not represent that such aircraft, accommodation, restaurants, and other facilities and services have been inspected.
- b) The Company is not responsible if you or any member of your party suffer death, illness or injury as a result of any failure to perform or improper performance of any part of our contract with you where such failure is attributable to (i) the acts and/or omissions of any member of the party, or (ii) those of a third party not connected with the provision of your holiday, or (iii) an event which neither the Company or the service provider could have foreseen or prevented even with due care.
- c) Should any member of your party suffer illness, injury or death through misadventure arising out of an activity, which does not form part of the holiday the Company has arranged for you the Company cannot accept liability. The Company will offer general assistance where appropriate.
- d) The Company regret that no refund will be made on unused tickets where travel, sporting event or other types of ticket, unless a refund can be obtained from the carrier or provider.

## 6. Your Responsibilities

- a) You are responsible for arranging your own travel insurance, though an appropriate policy can be incorporated into your tour package. Details of all insurance policies held by each member of your party must be provided on the booking form. No booking forms can be accepted without sufficient proof that personal policies have been arranged. Please ensure that your insurance cover applies to the specific activities you are booking and which are confirmed on the Confirmation Invoice.
- b) Each member of the party must have a valid Govt ID. The Company accept no responsibility for any delay or expense should your documents not be in order.
- d) By booking a holiday with the Company you undertake to behave in an orderly manner and not to disrupt the enjoyment of others on in the event with you nor to do anything to bring the reputation of the Company into disrepute. If you breach this clause your holiday will be terminated with immediate effect and the Company will have no further contractual obligation to you. The Company will be entitled to recover from the offending party and/or the person who signed the booking form compensation for any damage caused.
- e) It is the responsibility of the person who signs the Booking Form to disclose any pre-existing medical conditions that members of their party may have.
- f) All equipment and personal effects shall be all times and in all circumstances at the owner's risk. The Company cannot accept responsibility for any loss or damage or delay to your luggage or effects unless directly caused by the negligence of one of our representatives.

#### 7. Disclaimer

The Company has made all reasonable efforts to check the accuracy of the information contained in our website. The Company cannot however accept any responsibility for any errors or omissions that may appear in this site.

## 8. Complaints

- a) If you have a problem during your holiday, please inform the relevant airline, hotel, local agent of other suppliers immediately so that they can endeavour to put things right. If you cannot resolve the problems, you must contact the Company office so that they are given an opportunity to help. The Company will not hold themselves responsible for the non-performance of an itinerary through causes beyond their control or when they are not notified of a problem at the point where remedial action can be taken.
- b) Any dispute that may arise will be governed by indian law and both parties shall submit to the jurisdiction of the Indian Courts.